

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE PATENT APPLICATION OF: Michael ZIRNGIBL *et al.*

SERIAL No.: 09/455,534

FILING DATE: December 7, 1999

ART UNIT: 2645

EXAMINER: M. CHOW

FOR: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH INTEGRATED INBOUND AND OUTBOUND VOICE SERVICES

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NOTICE OF APPEAL

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA. 22313-1450

Dear Sir:

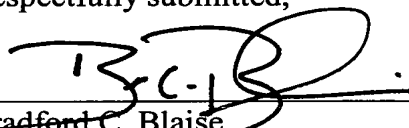
Pursuant to 37 C.F.R. §1.191, Applicants hereby appeal to the Board of Patent Appeals and Interferences from the Examiner's **May 7, 2004** Final Office Action finally rejecting the claims in the above-identified application.

Applicants have filed concurrently herewith a petition for a three-month extension of time. 37 C.F.R. §1.17(a)(3). The Director is authorized to charge \$1320.00 to cover the \$980.00 petition fee, as well as the \$340.00 fee for filing this Notice of Appeal. 37 C.F.R. §1.17(b). The Director is further authorized to charge any additional fees that may be due, or credit any overpayment of same to Deposit Account No. 033975 (**Ref. No. 067220-0313100**). A duplicate copy of this Notice is enclosed.

Date: **November 5, 2004**

Respectfully submitted,

By:


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